

## IT Security Policy

### Sabina Public Company Limited and Its Subsidiaries

#### 1. Objective

To protect the organization's data, systems, and resources from unauthorized access, cyberattacks, and security breaches, as well as to safeguard the privacy of customers' and employees' personal information.

#### 2. Scope

This policy applies to all employees, contractors, temporary staff, and any individuals authorized to access the organization's systems or information.

#### 3. User Account Management Policy

- All user accounts must be approved by the department manager.
- Access rights for each account must be assigned based on job responsibilities and must be revoked immediately when the individual leaves the position or resigns.
- Passwords must be at least 8 characters in length, containing uppercase letters, lowercase letters, numbers, and special characters, and must be changed every 90 days.

#### 4. Access Control Policy

- Access to the organization's network from external sources must be through a VPN and require authentication.
- Access rights to the organization's systems and applications must be assigned based on job responsibilities (Role-Based Access Control).

#### 5. Acceptable Use Policy

- Employees may use the organization's equipment and resources for business purposes only. Use for personal purposes or for activities that may pose a risk to the security system is strictly prohibited.
- The installation of software or applications not authorized by the IT department is strictly prohibited.

## 6. Backup Policy

- All critical data must be backed up automatically on a daily basis, and the backup must be stored in a secure location separate from the primary system.
- Data recovery tests must be conducted regularly, at least every six months, to ensure that the backup can be used effectively in case of an emergency.

## 7. System Update Policy

- All software and operating systems must be updated regularly, with priority given to security patches.
- The IT department must regularly inspect software to ensure that the systems are secure and free from vulnerabilities.